

GETTING BETTER

*Quality area*

*Area of development*

WORKING POORLY

WORKING WELL

6. Removing specific legal obstacles that prevent many potential learners from returning to higher education..

4. Supporting the development of appropriate guidance and counseling services.

1. Recognizing the university contribution to lifelong learning as a major benefit to individuals and society

8. Encouraging partnerships at regional level with local authorities, employers and agencies.

3. Including LLL objectives in the missions and work of national QA agencies and systems.

5. Recognizing prior learning.

10. Acting as a role models of lifelong learning institutions.

7. Ensuring autonomy and developing incentives for LLL universities

2. Promoting social equity and an inclusive learning society

9. Informing and encouraging citizens to take advantage of LLL opportunities offered by universities.

GETTING WORSE

*Lost opportunities*

*Black hole*